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Head Office:
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Locations:
•Collins Street •Caribbean Park •Eastland
•Camberwell •Moonee Ponds •Clayton
•Narre Warren •Chadstone •Richmond

Support Coordination

Support Coordination is designed to help NDIS participants make the most of their plan by connecting them with the right services. Our experienced coordinators work closely with participants to:

- Understand their NDIS plan
- Identify goals and services
- Choose and manage providers
- Build capacity for self-management
- Ensure ongoing support through regular reviews and adjustments

We are committed to empowering you to exercise choice and control in your care, with a focus on independence.

Specialist Support Coordination

For participants facing more complex challenges, Specialist Support Coordination offers expert assistance in navigating difficult situations. Our team specialises in:

- Supporting participants with high and complex needs
- Managing crisis situations and challenging behaviours
- Coordinating multiple supports, including mental health, housing, and medical services
- Working with family, carers, and other stakeholders
- Developing tailored solutions that ensure stability and progress

This service provides intensive support to ensure the participant's needs are met while maintaining a focus on capacity-building and long-term outcomes.

Coordination

Psychosocial Recovery Coaching

Psychosocial Recovery Coaching is aimed at individuals living with psychosocial disabilities who need ongoing mental health support to lead fulfilling lives. Our recovery coaches:

- Help participants identify strengths and set recovery goals
- Provide personalised support to navigate mental health systems and services
- Offer ongoing coaching to build resilience and independence
- Work collaboratively with participants, family, and support networks
- Emphasise recovery-oriented approaches to improve daily functioning

We're here to support your journey towards mental health recovery, helping you achieve your goals and improve your quality of life.